RE: Media Enquiry – Use or Planned Use of Automated Decision-Making Across Council Services

Please find our response below:

Date Mon 30/06/2025 17:04

To Cc

Hi

(ADM).

Tameside Council is not currently using or planning to use technologies that rely on Automated Decision Making

The Council will be using AI tools to improve the resident experience through automation of tasks, handle frequently asked questions and analyse data / trends to inform decision making. Any AI tools identified will be assessed on a case-by-case basis through the completion of a Data Privacy Impact Assessment (DPIA) and Al/Cyber assessments to ensure all risks are fully considered and managed appropriately.

Kind regards, Richard

Chief Executive Office

Richard Hooton

Senior Communications Officer Communications

People and Workforce Development

From Communications Team <communications@tameside.gov.uk>

Tameside Independent <newsdesk@tamesideindependent.co.uk>

Communications Team < communications@tameside.gov.uk>